

**Regulatory Services**

Civic Offices  
Guildhall Square  
Portsmouth  
PO1 2AL

Phone: (023) 92 [REDACTED]

Email: [REDACTED]

**Our Ref: 23/00307/ENI &  
23/00315/ENI**

Date: 9<sup>th</sup> February 2023

Joanne Johnstone (DPS)  
Its Mustard  
116 Albert Road  
Southsea  
PO4 0JS

Dear Ms Joanne Johnstone

**RE: COMPLAINT OF NOISE NUISANCE FROM THE ITS MUSTARD, 116 ALBERT ROAD, SOUTHSEA, PO4 0JS**

We received a complaint concerning loud music, shouting and rowdy behaviour in the garden, which the callers stated, has been coming from your premises. It was alleged that the noise is causing sleep disturbance to nearby local residents

Please note that we are not accusing you of anything and currently have no evidence to substantiate these allegations, we simply wish to make you aware the complaint has been made and give you the opportunity to discuss the matter further with us.

It is possible that the information provided by the complainant may be exaggerated or mistaken, but we have a duty to investigate all complaints received, which may include observations on the premises and the use of recording equipment.

Should we subsequently establish that noise is causing statutory nuisance then enforcement action could be taken, which includes service of a noise abatement notice effectively making any further noise an offence and liable to prosecution, or alternatively we may seek to review the premises licence. However, it is important to understand we will not take any further action without evidence to support the allegation.

In the meantime, I would suggest it would be beneficial for you contact me so we can discuss these issues further.

Yours sincerely

[REDACTED]  
Lorraine Astill  
Principal Regulatory Services Officer

CC: PREMISE LICENCE HOLDER -